ReQuest F3+HD Media Server and Media Player Setup with Pakedge pre-configured audio video bridging kits.

pakedgedevice&software inc.

Before You Begin

Please make sure that all video, audio, and network cables are plugged in before powering on your equipment. The ReQuest F3-HD Server can support up to 3 approved NAS Servers.

Product Compatibility

The ReQuest Media Server and Media Player are compatible with any of our Audio Video Bridging kits:

- RSB KIT
- RSB-K24C
- K61
- K62
- K63

This document shows the connection and setup using our K62. It outlines two options based on your network size and setup.

Option 1 – Setup using K62 and SW24GB

Any available VLAN3 Port

Port 1

SW24GB

Any available Port

Any available Port

F3 Server

Ethernet Port

Ethernet Port

MediaPlayer

NAS 1

NAS 3

NAS 2
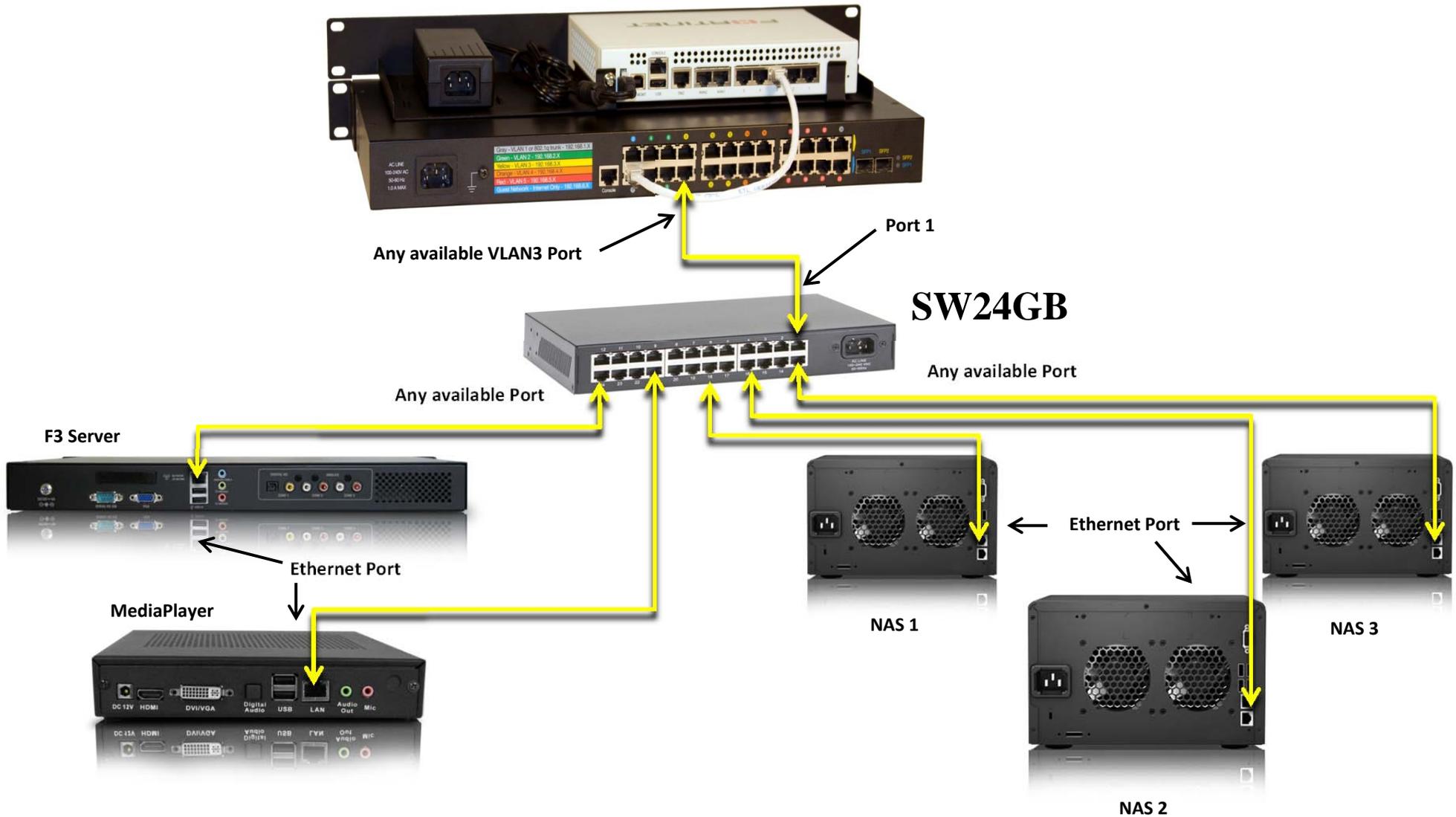
Option 2 – Setup using K62 and S8W

Any available VLAN3 Port

Port 1

S8W

Any available Port

F3 Server

Ethernet Port

MediaPlayer

Ethernet Port

NAS 1

NAS 3

NAS 2
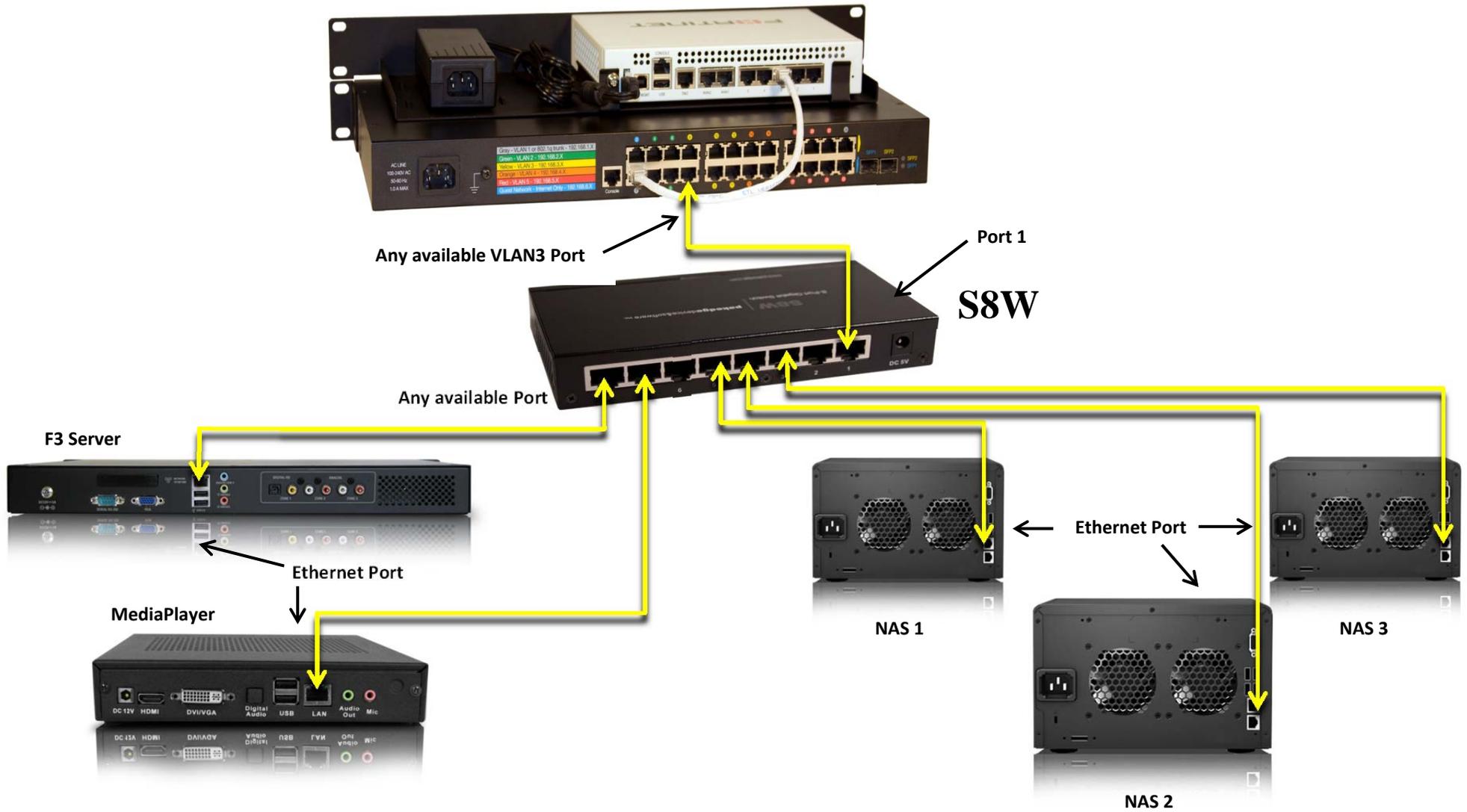
Installation Instructions for the F3+HD Media Server

Step 1

Notice that the ReQuest F3-HD Media Server, Media Player

and any additional approved NAS Servers must be on the same

VLAN. In our setup we chose VLAN3 because our K62 has

VLAN3 pre-configured for media streaming. In addition, the K62

Is preconfigured for traffic shaping to get the best performance

possible when watching your favorite DVDs, Netflix or YouTube

videos.

Step 2

Connect audio cables to the receiver or amplifier (optional) and

power on the device. Typical boot time is 1-3 minutes but can vary

depending on how much media is on the hard drive.

Step 3

Once fully booted, you can find the IP address of the server by visiting

http://www.request.com/findmyserver/

Also, the default DHCP pool for VLAN3 of the K62 is designated as 192.168.3.110-

192.168.3.199. Therefore, if you are setting the server, media player and NAS drives to static

IP addresses use IP values that are outside of the DHCP pool range listed above. Finally, you

should also avoid common IP addresses such as 192.168.3.1 and 192.168.3.255.

Installation Instructions for the ReQuest MediaPlayer

Step 1

Make sure the ReQuest server is up and running and connected

to the network before getting started.

Step 2

Connect the Media Player to your TV using the supplied HDMI

cable and power on the Media Player.

Step 3

When the Media Player is first turned on, it will be automatically

begin cycling through different video modes every 15 seconds.

Confirm the mode that works best with your TV.

Step 4

The connected TV will display a message that the "server was not found"

Or "this panel is not configured". Close this dialog to proceed.

Step 5

After the video mode has been set, the next thing to do is set the IP

Address of the F3-HD Media Server that the Media Player will be

working with which was found during the setup of the Media Server.
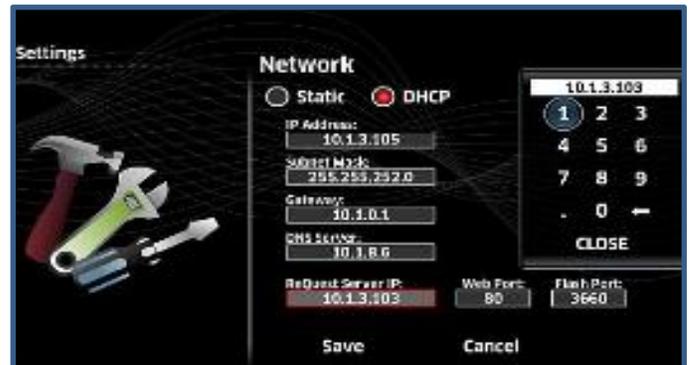
Step 6

Move your cursor down to the ReQuest Server IP box and enter

The server's IP address using the onscreen keypad. Click on Close

Then Save and the Media Player will reboot. After the reboot, the

Media Player will be configured and ready for use.

ReQuest Support

Web: http://www.request.com/support/
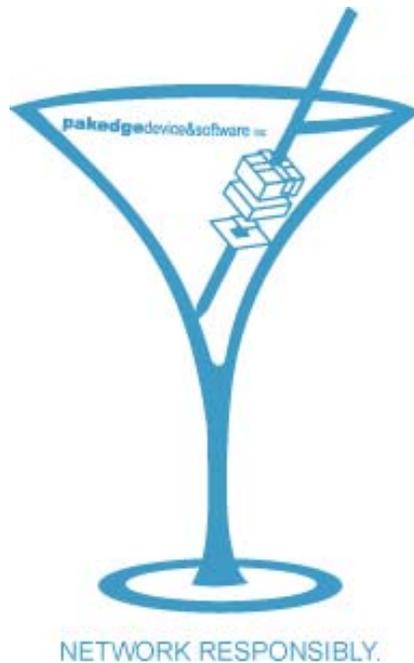
Pakedge Customer Support

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